





All services guaranteed in house

Here at Cameo we understand the added pressures that the current climate brings. At the forefront for most businesses in this time of crisis is cash management, particularly cutting additional costs where possible. Our 'Asset Repair' service is a sustainable and cost effective process that eliminates the need for spending on new devices, with the potential to bring damaged assets back to life. By repairing responsibly and securely, the need for brand new items is mitigated, lessening the amount of CO2 produced by IT manufacturers. So remember we're here 24/7 to collect, protect, repair and return.

Our Process



Stage 1























An email is received at Repairs detailing the models, serial numbers and a brief description of issue. Logistics will arrange a courier to collect assets from customer.



Assets are cross checked against the initial details and marked as arrived

Any accessories present will be marked on a report.

Assets are now ready to undergo the initial triage.

Stage 2







The testing team will carry out the initial triage which entails a visual external check.

Any damage found is noted on the report and made clear by marking the cell red.

Stage 3















After assets have completed the initial triage, they go onto full testing.

A full diagnostic is completed on the assets.

Any damage found is noted on the report and made clear by marking the cell red.

Assets are segregated and noted as NFF (no fault found), BER (beyond economic repair) or with the repair required.



Our Process



Stage 4















Any assets under the NFF category will be cleaned and moved awaiting despatch, along with the BER assets.

Any assets needing repair will now undergo repair as per the report comments.

Once completed these will be cleaned and moved with the NFF assets as awaiting despatch. All assets will now have a final quality control visual inspection, and a report creating if required.

The customer is informed the repair is complete, and the device is returned.



Brands we repair



Mobiles	Tablets	PC's	Laptops	Networking	Server	Drives	Tape Drives
SONY	Microsoft Lenovo	AMDZI FUJITSU Lenovo Microsoft	FUJITSU Lenovo. Microsoft	BROCADE CISCO Extreme networks Hewlett Packard Enterprise JUNIPEC	FUITSU HITACHI Hewlett Packard Enterprise NetApp ORACLE	SSD	LTO-4 LTO-5 LTO-6 LTO-7 LTO-8

